

# 5 EASY STEPS TO COLLECTING

Follow this to easily navigate the collection or “pick-up” process after issuance and learn how to export the certificate from your browser.

## 1 Symantec Sends an Email

After completing validation, Symantec will release the certificate from their system and send a pick-up link to the applicants email address.



## 2 Download Certificate via Browser

Using the same browser (Firefox or Internet Explorer) and PC which generated the order, follow the pick-up link in the email sent by Symantec and initiate the downloading process.



## 3 Pull Private Key and Install

Using the JavaScript provided by Symantec, the code signing certificate will automatically pull the previously stored private key from the browsers file system and install in your Certificate Manager folder.

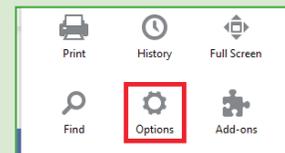


To receive the actual certificate, you must export the code signing certificate and private key from the Firefox browser (or Internet Explorer) and save it to your PC/desktop as a PFX (.p12) file. Follow the detailed instructions below to navigate through the export process in Firefox, the most popular browser for Code Signing products:

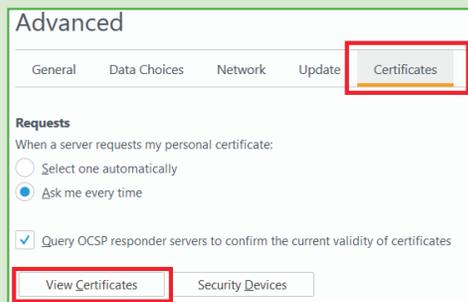
### 1 Open Firefox (Recommended)



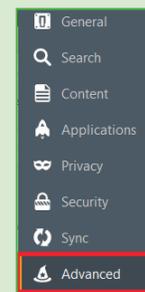
### 2 Navigate to Open Menu then click Options or Tools



### 4 Navigate to the Certificates or Encryption tab and select View Certificates



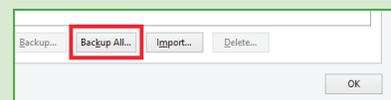
### 3 Select the Advanced tab



### 5 Click Your Certificates tab and select your Certificate Name



### 6 Click Backup All... and select OK



## 8 Enter your Certificate backup password and click OK

The certificate backup password you set here protects the backup file that you are about to create. You must set this password to proceed with the backup.

Certificate backup password:

Certificate backup password (again):

Important: If you forget your certificate backup password, you will not be able to restore this backup later. Please record it in a safe location.

Password quality meter

OK Cancel

## 7 Enter a friendly name and Save As a PKCS12 (.p12 or .pfx) file

File name: Symantec Code Signing Certificate

Save as type: PKCS12 Files

Hide Folders

## 9 Click OK and you've successfully backed up your certificate and private key(s).

Alert

Successfully backed up your security certificate(s) and private key(s).

OK

## 5 Sign Your Code/Application

Once the code signing certificate and private key are bundled together in a PFX (.p12) file, you can finally proceed with signing your application using the appropriate signing tools (i.e. Java Keystore, Adobe Air) or send it to your developer(s) for completion.

